



FCT SENIOR TRAVEL

We Specialise in tours for Senior Citizens

www.fouriesburgcountrytours.co.za

Registration Number: 2009/198016/23

Vat Number: 4940254834



CANCELLATION POLICY

- Any cancellation must be done in writing and FCT must acknowledge receipt thereof in writing.
- Cancellations where flights are involved will be dealt with as follows: Cancellation 6 weeks and longer before departure date will be refunded in full, excluding the cancellation fee. If cancellation occurs inside the last 6 weeks the cost of the airfare will not be refunded as we have to pay for tickets 6 weeks in advance.
- Cancellations occurring within the last 6 weeks before departure, will incur a 50% cancellation fee. Not applicable to international tours.
- Cancellations occurring within 7 days or less before departure, will incur a 75% cancellation fee. No applicable to international tours.
- International tours – cancellations occurring 6 weeks before departure, will incur a 75% cancellation fee.
- International tours – cancellations occurring within 7 days or less before departure will incur a 100% cancellation fee.
- Additional cancellation information for international tours are indicated on the itinerary of each tour.
- All refunds will be dealt with at the discretion of FCT.
- Cancellations outside the above-mentioned dates will incur a fee of 10% of the deposit amount, indicated on the tour itinerary.
- Refunds are processed within a minimum of two weeks (14 days).
- Cancellations done less than 6 weeks prior to departure, will be processed only after completion of tour date once all establishments have confirmed a refund amount and has paid it back into our account.

Contact the office for travel insurance options.

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